



Notice Re: Telephone Issue

Please be aware that we are currently experiencing an issue with our 604-430-1317 phone line; some members receive a not in service recording when they call the number. The issue is intermittent and will work for some members. We are working closely with Telus to resolve this as quickly as possible.

Alternative ways you can reach us at while the issue is being resolved are:

- **604-430-3300**
- **604-412-2400**
- **Fax: 604-430-5395**
- **Email: general@twplans.com**

We thank you for your patience and understanding.

